



Working securely with mobile devices

customer testimonial

About Allianz Suisse

With innovative products and services, Allianz Suisse offers its clients comprehensive solutions from A-Z in the areas of insurance, pensions and assets. With a premium volume of around CHF 3.8 billion, it is one of the most important insurance companies in Switzerland – both for property as well as life insurance.

Allianz Suisse provides digital solutions not only for your customers: your employees also benefit from digitization. Mobile work with smartphones and tablets is possible for Allianz employees without compromising security or compliance. How this works and how it is successfully implemented can be found in this case study.

CHALLENGE

Allianz Suisse faced the challenge of finding a solution for working securely while mobile that allows employees, for example, to access corporate data while travelling or edit their mails. Several conditions had to be met:

- + Compatibility with the Mobility Management solution Workspace ONE / Airwatch from VMware, which has been introduced throughout the Group
- + Connection to both the IBM and Microsoft Exchange environments
- + Integration of Polaris Office, negating the need for other third-party solutions
- + Ability to use both corporate and private mobile devices

The proof-of-concept demonstrated that SecurePIM from Virtual Solution is the only known solution that meets all of the above conditions. Once the decision was made, SecurePIM was quick to implement in just months. The Virtual Solution team, along with Jevotrust, partnered to implement SecurePIM into the IT environment at Allianz Suisse.

THE SOLUTION

SecurePIM is used by roughly half of the 3,600 employees of Allianz Suisse - from the managing director to the insurance group. Both iOS and Android devices are used because SecurePIM is independent of the mobile operating system.

In addition to company-owned mobile devices, Allianz Suisse relies on a bring-your-own-device model (BYOD). This means that thanks

to SecurePIM, employees can use private smartphones and tablets for official purposes, for example, to retrieve e-mails, to compare company and private calendars or to access documents on the company network. Corporate data that is provided and processed with the SecurePIM app is protected from access by other apps, and company information and contact data can therefore not be viewed from other apps.

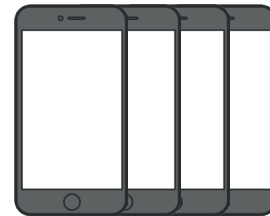
FUNCTIONALITY

SecurePIM offers all the functionality needed to work for Allianz Suisse using mobile devices securely. Employees can use functions such as email, calendars, and contacts on their devices without sacrificing usability or security. SecurePIM is implemented as native apps for both iOS and Android, which means that users can quickly adjust and be productive.

Another important factor for the IT department of Allianz Suisse is that SecurePIM is connected to both the Exchange and the IBM Domino infrastructure. Due to Virtual Solution's close collaboration with IBM, SecurePIM also supports IBM Domino encryption without having to use another tool. Users therefore do not have to enter their passwords for every encrypted e-mail that is sent via SecurePIM since is handled transparently in the background.

In addition, all data within the SecurePIM app is protected by a PIN, password or fingerprint. No other app on the mobile device has access to any data stored in the SecurePIM container.

Embedded mobile devices



2.000 personal devices



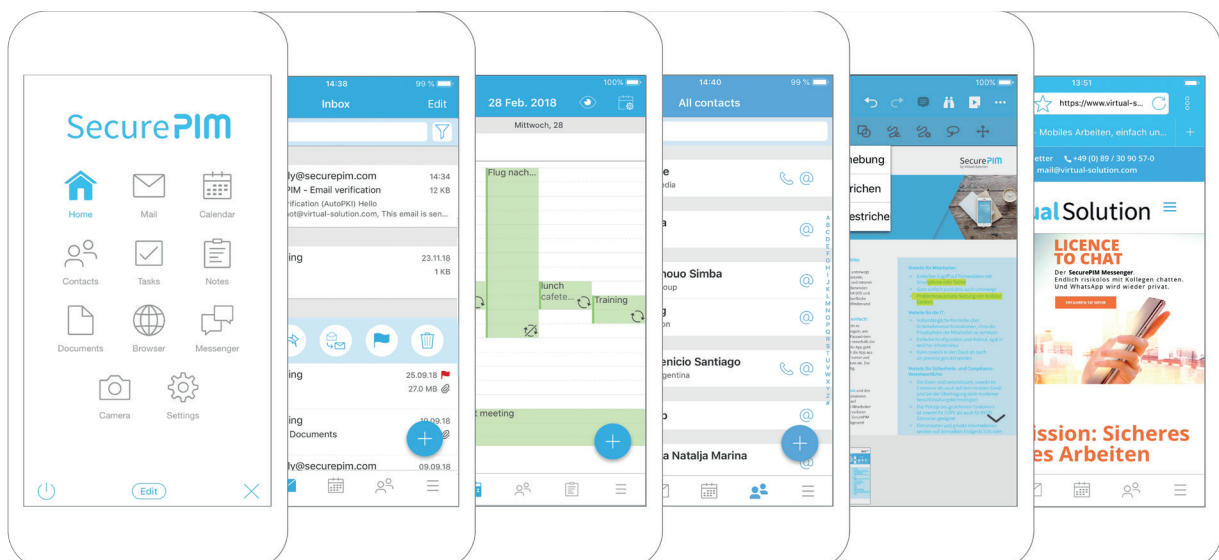
250 proprietary devices



2,000 iOS-devices



250 Android-devices





The calendar function of SecurePIM, which can be easily operated via drag-and-drop. Users can view their (private) appointments from other popular calendar apps in the SecurePIM calendar, making scheduling conflicts a thing of the past, adding a significant value for users. This was a significant argument for Allianz Suisse, since none of the other providers could solve this problem.



The integration of Polaris Office as an alternative to the standard document processing support is also well received. This way, files can be received via e-mail with SecurePIM and accessed directly in the app's document module. This is an important function for sales representatives of Allianz Suisse, allowing them to access, edit and use presentations directly in SecurePIM. Employees can find their way around faster and the documents remain in the app (ensuring security) and do not need to be opened in another (external) application.

Benefits for Allianz Suisse:

- + Sustainable: Allianz Suisse is well equipped to switch from the IBM infrastructure to Microsoft Exchange as both systems are supported and integrated.
- + Simple: High user satisfaction due to usability and functionality.
- + Flexible: easy integration of both private and company mobile devices as part of the bring-your-own-device model (iOS and Android devices)
- + Timesaving: the entire implementation was completed in only four months
- + Secure: Thanks to modern encryption technologies, corporate data is encrypted at all times - within the container on the mobile device and during transmission, in both the IBM and Microsoft Exchange environments



Multi-account is another feature highlighted by Allianz Suisse. Users can quickly and easily switch between up to three e-mail accounts within SecurePIM. This makes it possible to configure IBM Notes and Exchange accounts in parallel or to access group mail accounts in addition to a personal account.



Another feature supported by SecurePIM is CallKit for iOS. This additional functionality allows callers to be identified, even if they are not stored in the local contact list. The contacts or their phone number, first name and last name are exported to a separate area to which the iOS operating system has access but not the other apps on the mobile device. Users can then see the names call details displayed in the call list. SecurePIM is currently the only container app that supports CallKit integration.

„ Working with Virtual Solution has been reassuring from the beginning. Above all, the difficulties with regard to the integration of IBM Notes were taken seriously and implemented professionally. The functionalities of SecurePIM have advantages over other, comparable products - for example, calendar integration. It should also be emphasized that SecurePIM is constantly being developed and new features are added on a regular basis.“

Robert Spaltenstein, Manager, Development General Applications, Allianz Technology AG

About Virtual Solution AG

Virtual Solution's mission is to combine security and usability in the mobile workforce of the future. Since 1996, the German company has been developing and distributing security solutions tailored to the needs of an ever increasingly digitized and mobile world.

All data is fully encrypted and only accessible from within a secure container. Business apps & data are strictly separated from privately used apps. The privacy of employees is 100% protected (GDPR). Approved for classified data within the German Government by BSI/German Cyber Security Authority. Implementation, roll-out and user onboarding is straight forward & fast, saving cost on admin and employee trainings.

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